



QUALITY AND SERVICE

EnvisionMail customer service representatives and licensed pharmacists are available 24 hours a day, 365 days a year. We are focused on patient satisfaction, clinical outcomes, quality of care, accuracy and patient safety.

EnvisionMail is committed to a high level of excellence which places us at the forefront of patient safety and disease state management. We are dedicated to helping members control medication costs and to helping patients attain a greater quality of life.

EnvisionMail is a fully accredited mail order pharmacy focused on one thing – patient care and service.



GET YOUR PRESCRIPTION THROUGH THE MAIL

You can contact us directly at our offices:

EnvisionMail
7835 Freedom Ave NW
North Canton, OH 44720

CALL TO SAVE POSTAGE AND TIME

Have your physician e-prescribe, call or fax your next 90-day prescription:

866-909-5170 Call Center
711 TTY
866-909-5171 Fax

ORDER AND MANAGE YOUR PRESCRIPTIONS ONLINE

Manage your prescriptions in a few easy steps.

- Go to envisionpharmacies.com
- Click Register Now
- Create your Member Profile
- Once registered you can:
 - Select your shipping preferences
 - Change your personal information
 - Order and track refills in your account
 - View your order history.

The website also provides access to various health care forms and information. Log on today!

ENVISIONMAIL

A DIVISION OF ENVISION PHARMACIES



PRESCRIPTION MAIL SERVICES

AFFORDABLE PRICE. GREAT SERVICE.

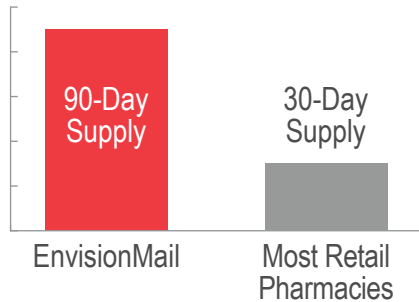
envisionpharmacies.com

WHAT IS A MAIL ORDER PHARMACY?

EnvisionMail is a fully licensed pharmacy staffed with licensed pharmacists and certified pharmacy technicians. EnvisionMail offers convenient and affordable mail delivery of prescription medications directly to your home, office or location of your choice. There are no fees for standard shipping.

Using a mail order pharmacy may reduce or eliminate your monthly pharmacy visits for maintenance medications taken on an ongoing basis.

Medication Dispensed per Order



WHAT ARE MAINTENANCE MEDICATIONS?

Maintenance medications are used to treat long-lasting or chronic conditions and are taken for extended periods of time. They include medications for blood pressure, arthritis, heart conditions, birth control, cholesterol, asthma and others. EnvisionMail is a convenient, dependable and less expensive way to obtain your maintenance medications.



ENVISIONMAIL BENEFITS

- Highest level of service
- Affordable, easy & convenient
- Home or office delivery

HOW CAN MAIL ORDER HELP ME COMPLY WITH MY DOCTOR'S PRESCRIPTIONS?

To ensure you don't run out of your medication, we offer refill reminders. Depending on the drug you're taking and your plan, we may be able to provide automatic refills. This service monitors your prescriptions, processes your next available refill and charges the credit card on file for any applicable copays or coinsurance. Controlled substance and refrigerated medication prescriptions are excluded and certain restrictions apply. Please call customer service for more detail.

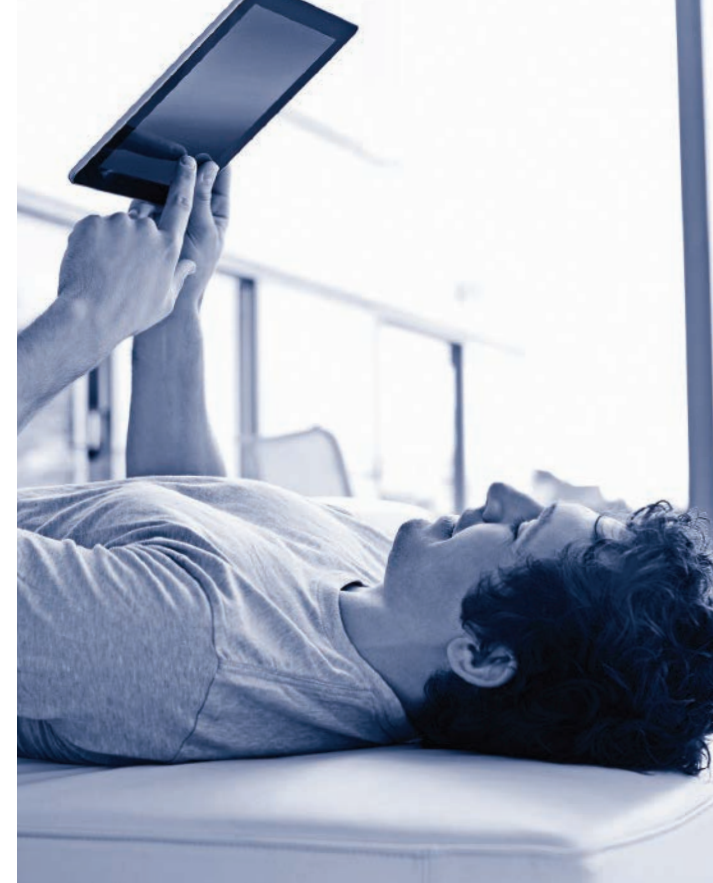
HOW DO I START USING THE MAIL ORDER PRESCRIPTION DELIVERY PROGRAM?

To obtain your mail order prescriptions from EnvisionMail, you will need to set up an account before ordering. Options for creating an account:

- Register online at envisionpharmacies.com
- Complete an enrollment form from EnvisionMail.

HOW DO I ORDER NEW PRESCRIPTIONS?

Mail original new 90-day prescriptions to EnvisionMail or have your physician fax them directly to our office. EnvisionMail also accepts e-prescribing direct from your physician's office.



WE WORK HAND-IN-HAND WITH YOUR PHYSICIANS AND CARE TEAMS

Your prescriber can reach us at:

Phone

866-909-5170

Fax

866-909-5171

Online

envisionpharmacies.com

E-prescribing or EDI number:

NABP 3677361